

25 April 2019

Dear Councillor

Service changes from Sunday 28 April 2019

National Express West Midlands is making a number of service changes from Sunday 28 April.

These include small changes such as timetable improvements to improve reliability and some larger route changes to create new links between Birmingham, Walsall and Cannock and between Birmingham, Sutton Coldfield and Lichfield, catering for new and emerging travel needs.

From this Sunday, the **X3** service between Birmingham and Sutton Coldfield will extend from Hill Hook to Lichfield, replacing Midland Classic's X12 which is being withdrawn. The service will operate every 30 minutes Monday to Saturday and hourly on Sunday daytime.

The **X51** service will also provide a new direct link for customers travelling between Birmingham, Walsall, Bloxwich, Great Wyrley and Cannock with a 20-minute weekday frequency and a new Saturday service operating every 30 minutes. At peak times, buses will operate up to every 15 minutes.

Our state-of-the-art Platinum buses on the X3 and X51 routes will provide customers with extra leg room and next stop announcements. With free onboard wifi and comfortable seats we think they're a very attractive way to get between Birmingham and Staffordshire.

Other service changes include:

- **10 and 10A** between Brownhills, Walsall and Lichfield has revised timetables in the week
- **10, 10A and 10B** between Perton, Pattingham, Codsall and Wolverhampton
 - From this date Arriva will no longer run its 10 service
 - Revised timetables for our services throughout the week
 - More buses between Wolverhampton and Perton at peak times - up to every 15 minutes, and up to every 20 minutes off peak

Full details of all changes including timetables are available on our website www.nxbus.co.uk.

Earlier this month, National Express West Midlands also helped to launch the Staffordshire Knot bus travel ticket scheme.

For only £7, the day ticket provides unlimited travel on any bus service in Staffordshire. The ticket can be purchased on the bus from the driver using either cash or the contactless function, making it quick, easy and accessible to buy.



Having extended our 10A service into Chasetown, Burntwood and Lichfield last summer, and with our X3 and X51 services providing more frequent journeys in Lichfield and Cannock from Sunday, we hope that customers will take advantage of our new services by using this new ticket.

It is also valid on our 54 and 54A services between Stafford and the i54 business park, connecting customers with this major site of employment and growth.

We hope that residents in your area will welcome the news – please do feel free to pass on this information.

Yours sincerely

Nikki Houghton
Communications Manager – UK Bus

